






FACRAO
 17th Annual Higher Education Summit June 7-10, 2026
 Jacksonville, Florida
 The Gameplan To Student Success!
Draft Agenda





Sunday, June 7, 2026		
12:00pm	-	4:00pm
		Vendor Set Up Opens – Conference Center B
1:00pm	-	5:00pm
		Check-In Desk Opens – Third Floor Foyer
3:00pm	-	3:30pm
		Corporate Partner Orientation – Daytona
4:00pm	-	4:45pm
		First Time Attendees Orientation for the Rookies! – Hart
5:00pm	-	5:30pm
		Opening Session “Pep Talk”: Welcome to Jacksonville 2026! - River Deck 2 <ul style="list-style-type: none"> • Welcome to Jacksonville – FACRAO President Latisha McCray • AACRAO Introduction: Lenell Hahn • SACRAO Introduction: Evan Reich
5:30pm	-	7:00pm
		FACRAO President’s Reception - River Deck 2
		Dinner on your Own

Monday, June 8, 2026		
		Breakfast on Your Own
7:30am	- 4:30pm	Check-In Continues – Third Floor Foyer
8:00am	- 4:30pm	Exhibitor Zone Open - Conference Center B
8:30am	- 10:00am	Keynote Session: Scott Curry – Conference Center A <ul style="list-style-type: none"> • Adjusting the Playbook: Leading and Adapting in Times of Change • AACRAO Updates: Lenell Hahn
10:00am	- 10:30am	 Refreshment Break – “Starting Line Snacks” (Conference Center B) Sponsored By: CourseLeaf
10:30am	- 11:15am	Breakout Sessions Round 1 <ul style="list-style-type: none"> • M1.1: Scoring Big in Credentialing: Paradigm’s Vision for a Fully Integrated Future Shawn Owen – Paradigm (City Terrace 9) • M1.2: Calling the Right Plays: Change Management Strategies for High-Stakes Student Functions Catherine Long, University of South Florida (City Terrace 7) • M1.3: Playbook for Your Next Implementation Andrew Konapelsky, Florida Polytechnic University (City Terrace 11) • M1.4:
11:15am	- 11:30am	 “Shifting Bases” – Transition to Breakout Sessions
11:30:am	- 12:15pm	Breakout Sessions Round 2 <ul style="list-style-type: none"> • M2.1: Freedom to Learn: A New Playbook for Justice-Impacted Individuals Shelby Mikkelson (City Terrace 9) • M2.2 Team Human + AI: Winning Work Strategies Dr. Adam Stark, Seminole State College (City Terrace 7) • M2.3: Leading the League: Game-Changing Leadership Strategies for the Age of Innovation: Tammy Aagard – AACRAO Consulting (City Terrace 11) • M2.4: Apostilles: The Documentation Curveball Britiny Vetitoe and Carla Bohlman, University of West Florida (Daytona)
12:15pm	- 1:30pm	Lunch on your Own
12:15pm	- 1:30pm	Past President’s Lunch (Invitation Only)
1:30pm	- 2:30pm	Breakout Session Round 3 (Attorney) <ul style="list-style-type: none"> • M3.1: • M3.2: • M3.3: • M3.4:
2:15pm	- 2:30pm	 “Changeover Break” – Transition to Breakout Session
2:30pm	- 3:15pm	Breakout Sessions Round 4 <ul style="list-style-type: none"> • M4.1: FSU Next Program: Serving Up a Strong Start for Spring Admissions Katelyn Chandler and Lori Hamilton – Florida State University (City Terrace 9)

	<ul style="list-style-type: none"> • M4.2: Celebrating in the End Zone - Best Practices for getting the team to graduation Chrissy Runyan – Embry-Riddle University (City Terrace 7) • M4.3: • M4.4
3:15pm - 3:45pm	 Refreshment Break: “Seventh Inning Energizer” Sponsored by: Courshedog
3:45pm - 4:30pm	Breakout Sessions Round 5 <ul style="list-style-type: none"> • M5.1: AI in the Big Leagues: What Admissions & Records Teams Can Count On—and What’s Out of Bounds” Yezi Long – ERES (City Terrace 9) • M5.2: Calling the Right Plays: Proactive Approaches from Admission to Graduation Troy Mahler, Tallahassee State College (City Terrace 7) • M5.3: Game Plan for Leadership at Every Level Dr. Brenda Knight, Florida South Western State College (City Terrace 11) • M5.4
	Dinner on your Own

Tuesday, June 9, 2026	
	Breakfast on Your Own
7:30am - 4:30pm	Check – In Registration Continues (Third Floor Foyer)
8:00am - 4:30pm	Professional Headshots available all day in River Deck 2 – No sign up needed! Sponsored by Instructure
8:00am - 4:30pm	Exhibitor Zone Open (Conference Center B)
8:30am - 9:30am	🏆 Plenary Session -Dr. Adam Stark (Conference Center A) <ul style="list-style-type: none"> • From Curiosity to Capability: Coaching Through the AI Shift
9:30am - 9:45am	🏈 “Moving to the Next Play” – Transition to Breakout Sessions
9:45am - 10:30am	Breakout Sessions Round 1 <ul style="list-style-type: none"> • T1.1: Workday Roundtable Session • T1.2: Banner Roundtable Session • T1.3: PeopleSoft Roundtable Session • T1.4: Other SIS Roundtable Session
10:30am - 11:00am	🍷 Refreshment Break: “Timeout Treats!” Sponsored by: Ellucian (Conference Center B)
11:00am - 11:30am	<ul style="list-style-type: none"> • Becoming a Team Player - How to be involved at any level (FCRAO, FACRAO, SACRAO or AACRAO) Learn about the benefits of joining (City Terrace 9)
11:30am - 11:45pm	🏠 “Reset on the Sidelines” – Transition to Breakout Sessions
11:45am - 12:30pm	Breakout Session Round 2 <ul style="list-style-type: none"> • T2.1: Less Hustle, More Highlights will AI Dr. Adam Stark, Seminole State College (City Terrace 9) • T2.2: Level Up: Mastering the new Cambridge History Courses and Next-Gen CI Direct – Panel Discussion Janet Swandol – Cambridge International Education (City Terrace 7) • T2.3: Calling the Right Plays: Proactive Approaches from Admission to Graduation Troy Mahler, Tallahassee State College (City Terrace 11) • T2.4: Stronger Together: Coordinating the Assist for Student Success – Integrating One Stop and Contact Center Student Services Latisha McCray and Chalah Harris, Seminole State College (Daytona)
12:30pm - 1:45pm	Lunch on Your Own
1:45pm - 2:30pm	Breakout Sessions Round 3 <ul style="list-style-type: none"> • T3.1: Playing Defense: A Gameplan to Protect Student Success from Transcript & Diploma Fraud Catherine Long, University of South Florida (City Terrace 9) • T3.2: • T3.3 • T3.4
2:30pm - 3:15pm	🍷 Refreshment Break “Victory Break”
1:45pm - 3:00pm	Joint session for SUS/FCS (BOG) (Conference Center A)
3:00pm - 3:45pm	Breakout Sessions Round 4

	<ul style="list-style-type: none"> • T4.1 • T4.2 • T4.3 • T4.4
3:15pm - 4:15pm	Joint session for SUS/FCS (BOG) – Continues (Conference Center A)
3:45pm - 4:00pm	 “Reset on the Sidelines” – Transition to Breakout Sessions
4:00pm - 4:45pm	Breakout Sessions Round 5 <ul style="list-style-type: none"> • T5.1: Registrar Roundtable (City Terrace 9) • T5.2: Admissions Roundtable (City Terrace 7) • T5.3 • T5.4
6:00pm - 9:00pm	Big Event – Murder Mystery Dinner – I Love the 80’s to Death! (Wear your raddest 80’s gear!) – (Conference Center A)

		Wednesday, June 10, 2026
7:30am	-	9:00am
		Check-In Continues
8:30am	-	10:00am
		 Annual Business Meeting and Breakfast (Conference Center A) <ul style="list-style-type: none"> • EC Elections • Vendor Door Prizes
10:00am	-	10:15am
		 "Reset on the Sidelines" – Transition to Breakout Sessions
10:15am	-	11:00am
		Breakout Sessions Round 1 <ul style="list-style-type: none"> • W1.1: From Coping to Coaching: A Gameplan for Navigating Change at Every Level Catherine Long, University of South Florida (City Terrace 7) • W1.2 • W1.3
10:15am	-	11:30am
		FLDOE Session (City Terrace 9)
10:15am	-	11:30am
		SUS Session (BOG) (City Terrace 11)
11:00am	-	11:15am
		 "Changeover Break" – Transition to Breakout Session
11:15am	-	12:00pm
		Breakout Sessions Round 2 <ul style="list-style-type: none"> • W2.1 • W2.2 • W2.3
11:30am	-	12:30pm
		FCRAO Session/Updates (Daytona)
12:30am	-	1:00pm
		FCRAO Executive Team Update (Daytona)
11:30am	-	1:30pm
		SUS Session (BOG) (Conference Center A)
12:00pm	-	12:15pm
		 "Reset on the Sidelines" – Transition to Breakout Sessions
12:15pm	-	1:00pm
		Breakout Sessions Round 2 <ul style="list-style-type: none"> • W3.1 • W3.2 • W3.3
1:00pm		End of Breakout Session – Conference Ends
1:30pm		End of SUS Programming – Conference Ends

*All sessions are subject to change. Updated: 5.7.2026