

15th Annual Florida Higher Education Summit & FACRAO Annual Conference
Sunday-Thursday, June 2-6, 2024

Schedule is Subject to Change

Sunday June 2 , 2024

10:00 AM - 3:30 PM	Registration Counter Open -- Location: Grand Bay Foyer (1st floor behind elevators) Recharge Café - Sponsored by The Grad Team Location: Baywalk (on the right of elevators on the way to Grand Bay Foyer)
3:00 PM -3:45 PM	Corporate Partner Orientation (Sponsors and Exhibitors Only) Location: St. Petersburg 1
4:00 PM -4:45 PM	FACRAO New Member/First Time Attendee Welcome Make the best out of your Summit experience! Location: St. Petersburg 1
5:00 PM - 6:30 PM	Summit Opening Session and Keynote Address - Sponsored by Mutara, Inc. FACRAO Welcome - Andrew Konapelsky SACRAO Welcome - Ed Trombley AACRAO Welcome - Jacqueline Slack Carter Keynote Address - Chancellor Christian Hardigree, USF St. Petersburg Hospitality in Higher Ed: Enhancing Recruitment and Retention Through a Hospitality Lens Location: Grand Bay Ballroom
6:30 PM - 8:00 PM	FACRAO President's Reception All Attendees Welcome Location: Grand Bay Foyer

Monday, June 3, 2024				
7:00 AM - 8:30 AM	Breakfast on Your Own			
8:00 AM - 5:00 PM	Registration Counter Open -- Location: Grand Bay Foyer (1st floor behind elevators)			
	Recharge Café - Sponsored by The Grad Team Location: Baywalk (on the right of elevators on the way to Grand Bay Foyer)			
8:30 AM - 4:00 PM	Exhibitor Area Open -- Location: Grand Bay Foyer (1st Floor)			
8:30 AM - 9:15 AM	<p>M1.1 Guardians of the Galaxy Academic Space Management</p> <p>Michelle Wohlman-Izakson Lynn Lynch University of South Florida</p> <p>Location: St. Petersburg 1</p>	<p>M1.2 Revolutionizing Admissions: Implementing a Comprehensive Admissions Application</p> <p>Eva Christensen St. Petersburg College</p> <p>Larry Grey Mutura, Inc</p> <p>Location: St. Petersburg 2-3</p>	<p>M1.3 Student System Implementation Tips and Tricks</p> <p>Andrew Konapelsky Florida Polytechnic University</p> <p>Location: GrandCentral Edge Kenwood</p>	<p>M1.4 Centralizing Trust: Single Source of Truth for Data Integrity in Higher Education</p> <p>Daniel Rehn</p> <p>Rowan Education Partners</p> <p>Location: Williams Demens</p>
9:15 AM - 9:45 AM	Networking/Refreshment Break - Sponsored by Stellic Location: Grand Bay Foyer			
9:45 AM - 10:30 AM	<p>M2.1 FERPA Fail. Now What?</p> <p>Kim Barber Florida State University</p> <p>Location: St. Petersburg 1</p>	<p>M2.2 Round Table Dazed and Confused: Helping Students Navigate Residency for Tuition Purposes</p> <p>Annastasia Richardson Liana Alger University of South Florida</p> <p>Location: St. Petersburg 2-3</p>	<p>M2.3 Session TBD</p> <p>Yezi Sha Educational Records Evaluation Service (ERES)</p> <p>Location: GrandCentral Edge Kenwood</p>	<p>M2.4 Are your Credentials Living Up to Their Fullest Potential?</p> <p>Shawn Owen Paradigm, Inc</p> <p>Location: Williams Demens</p>
10:30 AM - 10:45 AM	Transition Break -- Location: Grand Bay Foyer			
10:45 AM - 11:30 AM	<p>M3.1 ROUNDTABLE REGISTRAR</p> <p>How Can We Support Student Success?</p> <p>Andrew Konapelsky Florida Polytechnic University</p> <p>Location: St. Petersburg 1</p>	<p>M3.2 ROUNDTABLE ADMISSIONS</p> <p>How Can We Support Student Success?</p> <p>Chris Bibbo Pasco-Hernando State College</p> <p>Location: St. Petersburg 2-3</p>	<p>M3.3 Hello, Hello Part Two Updates</p> <p>Mark Slik Florida State University</p> <p>Location: GrandCentral Edge Kenwood</p>	<p>M3.4 Enhancing Academic Success with Image One: Tailored Document Management and Digital Solutions for Higher Education</p> <p>Michael Cooney Image One Corporation</p> <p>Location: Williams Demens</p>
11:30 AM - 1:00 PM	Lunch on Your Own / Past President's Luncheon (Invitation Only)			
1:00 PM - 1:45 PM	<p>M4.1 Records Retention: Charting a Course through the Reconciliation of Regulations, Technology and Best Practices</p> <p>Catherine Mund University of South Florida</p> <p>Location: St. Petersburg 1</p>	<p>M4.2 Boosting Student Engagement: Insights from FSCJ's Admissions Success</p> <p>Fletcher Basch Florida State College at Jacksonville</p> <p>Danielle Bradley Element 451</p> <p>Location: St. Petersburg 2-3</p>	<p>M4.3 Leveraging Internal Resources for Recruitment</p> <p>Marissa Brown College of Central Florida</p> <p>Location: GrandCentral Edge Kenwood</p>	<p>M4.4 Leveraging Curricular Management Software to Support Student Success Goals</p> <p>Olie Burton CourseLeaf</p> <p>Location: Williams Demens</p>
1:45 PM - 2:00 PM	Transition Break -- Location: Grand Bay Foyer			
2:00 PM - 2:45 PM	<p>M5.1 Round Table You've Got a Friend in Me: IT and Registrar Collaborations</p> <p>Helen Gonzalez Florida International University</p> <p>Diana Hull University of Florida</p> <p>Location: St. Petersburg 1</p>	<p>M5.2 From Clueless to Q-LESS: ZOOMing to Communicate</p> <p>Dr. Brenda Knight Jennifer Fallon</p> <p>Florida SouthWestern State College</p> <p>Location: St. Petersburg 2-3</p>	<p>M5.3 Aligning Career & Disability Services: An Accessible Path to Partnership</p> <p>Allison Pirpich Kelly Morgan Florida Polytechnic University</p> <p>Location: GrandCentral Edge Kenwood</p>	<p>M5.4 What are These Scores of E on Transcripts? Learn about Cambridge AS/A Levels</p> <p>Janet Swandol Cambridge International Education</p> <p>Location: Williams Demens</p>
2:45 PM - 3:15 PM	Networking/Refreshment Break - Sponsored by Ellucian Location: Grand Bay Foyer			
3:15 PM - 4:00 PM	<p>M6.1 Get to know your colleagues from across the state! Networking-Speed Dating Style</p> <p>Location: Grand Bay Ballroom</p>			
4:00 PM - 8:00 PM	Dinner on Your Own			

Tuesday, June 4, 2024				
7:00 AM - 8:30 AM	Breakfast on Your Own			
8:00 AM - 5:00 PM	Registration Counter Open -- Location: Grand Bay Foyer (1st floor behind elevators)			
	Recharge Café - Sponsored by The Grad Team Location: Baywalk (on the right of elevators on the way to Grand Bay Foyer)			
8:30 AM - 4:00 PM	Exhibitor Area Open -- Location: Grand Bay Foyer			
8:30 AM - 9:15 AM	<p>T1.1 Round Table Operational to Strategic: Using Course Scheduling as a Student Success Tool</p> <p>Tammy Aagard AACRAO Consulting</p> <p>Location: St. Petersburg 1</p>	<p>T1.2 Recruitment and Initiatives (TBD)</p> <p>Chris Bibbo Pasco-Hernando State College</p> <p>Location: St. Petersburg 2-3</p>	<p>T1.3 Start with Happy: Unveiling the Power of Positivity for Personal and Professional Success</p> <p>Dr. Matthew Ohlson University of North Florida</p> <p>Location: GrandCentral Edge Kenwood</p>	<p>T1.4 FloridaShines Services: Projects & Initiatives Update</p> <p>Nashla Dawahre Sarah Michael Trupiano Ashley Thimmes</p> <p>Florida Virtual Campus/FloridaShines</p> <p>Location: Williams Demens</p>
9:15 AM - 9:45 AM	Networking/Refreshment Break - Sponsored by Paradigm, Inc Location: Grand Bay Foyer			
9:45 AM - 10:30 AM	<p>T2.1 Incoming Transcript Efficiencies PDF to Data</p> <p>Joe Carlson National Student Clearinghouse</p> <p>Location: St. Petersburg 1</p>	<p>T2.2 Leveraging New Analytics in Academic Operations for Student Success</p> <p>Ben Chester Coursedog</p> <p>Location: St. Petersburg 2-3</p>	<p>T2.3 Residency Made Easy with Mutara: Spend Less Time, Achieve Better Enrollment</p> <p>Larry Grey Mutara, Inc</p> <p>Location: GrandCentral Edge Kenwood</p>	<p>T2.4 Overview of Ellucian</p> <p>Alex Johnson Ellucian</p> <p>Location:Williams Demens</p>
10:30 AM - 10:45 AM	Transition Break -- Location: Grand Bay Foyer			
10:45 AM - 11:30 AM	<p>T3.1 Transforming operational efficiency and student success with Stellic</p> <p>Andrew Lyle Stellic</p> <p>Andrew Konapelsky Florida Polytechnic University</p> <p>Location: St. Petersburg 1</p>	<p>T3.2 AI-Enabled Student Onboarding</p> <p>Logan Hill Grooper</p> <p>Location: St. Petersburg 2-3</p>	<p>T3.3 Building Bridges Instead of Walls</p> <p>Diana Hull University of Florida</p> <p>Location: GrandCentral Edge Kenwood</p>	<p>T3.4 Commencement 101: Planning for a Successful Commencement!</p> <p>Marc Kornfield The Grad Team</p> <p>Location: Williams Demens</p>
11:30 AM - 1:00 PM	Lunch on Your Own			
1:00 PM - 1:45 PM	<p>T4.1 Round Table Are classes canceled during the Zombie Apocalypse? Emergency Preparedness for the Registrar</p> <p>Diana Hull Ed Trombley</p> <p>University of Florida</p> <p>Location: St. Petersburg 1</p>	<p>T4.2 Efficient Planning and Enrollment The Fully Integrated & Automated Way</p> <p>Hugo Jimenez Helen Gonzalez Florida International University</p> <p>Location: St. Petersburg 2-3</p>	<p>T4.3 Round Table From Newbie to Navigator: Onboarding and Beyond for Admission Officers</p> <p>Cameron Shannon Laura Kuzara University of Florida</p> <p>Location: GrandCentral Edge Kenwood</p>	<p>T4.4 Empowering Faster Admissions Decisions with Transcript Automation</p> <p>Chris Mick Parchment</p> <p>Location: Williams Demens</p>
1:45 PM - 2:00 PM	Transition Break -- Location: Grand Bay Foyer			
2:00 PM - 2:45 PM	<p>T5.1 Plenary Session The Power of Purpose and Relationship in Student Success</p> <p>Jacqueline Carter AACRAO/ Washington University</p> <p>Location: Grand Bay Ballroom</p>			
2:45 PM - 3:15 PM	Networking/Refreshment Break - Sponsored by Rowan Education Partners Location: Grand Bay Foyer			
3:15 PM - 4:00 PM	<p>T6.1 Townhall Hot Topics in Higher Ed</p> <p>Location: Grand Bay Ballroom</p>			
6:00 PM - 9:30 PM	<p>The Big Event - The Hangar Restaurant Entertainment - Sponsored by Modern Campus Food and Beverage - Sponsored by CourseLeaf</p> <p>Location: See Venu Section of Conference App (5-10 min walk from the Hilton)</p>			

Wednesday, June 5, 2024				
7:00 AM - 8:30 AM	Breakfast on Your Own			
8:00 AM - 5:00 PM	Registration Counter Open -- Location: Grand Bay Foyer (1st floor behind elevators)			
	Recharge Café - Sponsored by The Grad Team Location: Baywalk (on the right of elevators on the way to Grand Bay Foyer)			
8:30 AM - 12:00 PM	Exhibitor Area Open -- Location: Grand Bay Foyer			
8:30 AM - 9:15 AM	<p>W1.1 FCS/SUS Joint Programming (Topics TBD)</p> <p>Location: St. Petersburg 1</p>	<p>W1.2 Lessons Learned from the Wisdom of the Bullfrog</p> <p>Jimmy Sherman Angela Brill</p> <p>Embry-Riddle Aeronautical University</p> <p>Location: St. Petersburg 2-3</p>	<p>W1.3 Graduation & Alumni</p> <p>Colin McKinney University of North Florida</p> <p>Location: GrandCentral Edge Kenwood</p>	<p>W1.4 College Board: Providing Unparalleled Reach, Value and Consistency with Student Search Services</p> <p>Liza Romansky College Board</p> <p>Location: Williams Demens</p>
9:15 AM - 9:45 AM	Networking/Refreshment Break -Sponsored by College Board Location: Grand Bay Foyer			
9:45 AM - 10:30 AM	<p>W2.1 FCS/SUS Joint Programming (Topics TBD)</p> <p>Location: St. Petersburg 1</p>	<p>W2.2 Graduation Policies and Exceptions: Balancing Academic Integrity and Student Satisfaction</p> <p>Ed Trombley Chrissy Runyan</p> <p>Embry-Riddle Aeronautical University</p> <p>Location: St. Petersburg 2-3</p>	<p>W2.3 The Future of Higher Education: Recognizing the Importance of Remote and Flex Work</p> <p>William Shreve University of Florida</p> <p>Location: GrandCentral Edge Kenwood</p>	<p>W2.4 Implementing Success Across the Entire Student Journey</p> <p>Billy Heath Modern Campus</p> <p>Location: Williams Demens</p>
10:30 AM - 10:45 AM	Transition Break -- Location: Grand Bay Foyer			
10:45 AM - 11:30 AM	<p>W3.1 FCS/SUS Joint Programming (Topics TBD)</p> <p>Location: St. Petersburg 1</p>	<p>Free period to checkout of Hotel Don't be late for the Annual Business Meeting and Closing Keynote!</p>		
11:30 AM - 1:30 PM	<p>W4.1 Closing Keynote Speaker - Tammy Aagard The Secret Sauce: Uncovering our Hidden Potential to Maximize Institutional and Student Success</p> <p>FACRAO Annual Business Meeting & Combined FACRAO/FCRAO Luncheon</p> <p>Location: Grand Bay Ballroom</p>			
1:30 PM - 3:30 PM	<p>W6.1 FCRAO Nuts and Bolts</p> <p>Location: GrandCentral Edge Kenwood</p>	<p>W6.1.2 SUS Programming A&R Joint Meeting (Topics TBD)</p> <p>Location: Williams Demens</p>		
3:30 PM - 4:00 PM	Refreshment Break- Location: Grand Bay Foyer			
4:00 PM - 5:00 PM	<p>W6.1 FCRAO SIS Round Table</p> <p>Location: GrandCentral Edge Kenwood</p>	<p>W6.1.2 SUS Programming A&R Joint Meeting (Topics TBD)</p> <p>Location: Williams Demens</p>		
5:00 PM - 8:00 PM	Dinner on Your Own			

Thursday June 6, 2024				
7:00 AM - 9:00 AM	Registration Counter Open -- Location: Grand Bay Foyer (1st floor behind elevators)			
	Recharge Café - Sponsored by The Grad Team Location: Baywalk (on the right of elevators on the way to Grand Bay Foyer)			
7:00 AM - 8:00 AM	FCRAO/SUS A&R BUFFET BREAKFAST - Sponsored by Cambridge Location: Grand Bay Foyer			
8:00 AM - 11:15 AM	TH1.1 FCRAO - Residency Updates Location: Grand Bay North	8:00 AM - 9:00 AM	TH1.2 SUS Programming A&R Joint Meeting (Topics TBD) Location: Grand Bay South	
		9:00 AM - 9:15 AM	Transition Break	
		9:15 AM - 11:15 AM	TH1.2.1 SUS Registrars (Topics TBD) Location: St. Petersburg 2-3	TH1.2.2 College Board SUS Admissions (By Invitation Only) Location: Grand Bay South
11:15 AM - 11:30 AM	Transition Break on Your Own			
11:30 AM - 1:00 PM	TH2.1 FCRAO Programming: Annual Business Meeting, Bylaws, Votes, New Committee Members, CSA Updates, Closing Session, etc. Location: Grand Bay North	11:30 AM - 1:00 PM	TH2.2.1 SUS Registrars (Topics TBD) Location: St. Petersburg 2-3	TH2.2.2 College Board SUS Admissions College Board Working Lunch (By Invitation Only) Location: Grand Bay South
1:00 PM - 3:00 PM	FCRAO Programming Concluded at 1:00 PM	1:00 PM - 3:00 PM	TH3.2.1 SUS Registrars (Topics TBD) Location: St. Petersburg 2-3	TH3.2.2 College Board SUS Admissions (By Invitation Only) Location: Grand Bay South