

14th Annual Florida Higher Education Summit & FACRAO Annual Conference

Sunday-Thursday, June 4-8, 2023

Schedule is Tentative & Subject to Change

Sunday, June 4, 2023

10:00 AM - 3:30 PM

Registration Counter Open -- Location: 2nd Floor Mezzanine

3:00 PM -3:45 PM

Corporate Partner Orientation

Location: Heroes Salon 3

4:00 PM -4:45 PM

FACRAO New Member/First Time Attendee Welcome

Location: Heroes Salon 3

Importance of Getting Involved

5:00 PM - 6:30 PM

FACRAO Opening Session and Keynote Address

Isis Artze-Vega, Ph.D.

Valencia College

Straddling Silos to Advance Shared Goals:

The What & How of Collaboration beyond Enrollment Units & Colleagues

Location: Heroes Ballroom

6:30 PM - 8:00 PM

FACRAO President's Reception

All Attendees Welcome

Location: 2nd Floor Mezzanine

Monday, June 5, 2023

7:00 AM - 8:30 AM
 Breakfast on Your Own

8:00 AM - 5:00 PM
 Registration Counter Open -- Location: 2nd Floor Mezzanine

8:00 AM - 8:30 AM
 Vendor Showcase - Location: The Recharge Café
 Visit with the Vendors and Learn about what they have to offer you and your institution

8:30 AM - 4:00 PM
 Exhibitor Area Open -- Location: 2nd Floor Mezzanine

<p>8:30 AM - 9:15 AM</p>	<p>M1.1 Sigue Soñando: Serving the Spanish-Speaking Community Ismelda Alvarez Santa Fe College Location: Legacy South 3 (48 Classroom)</p>	<p>M1.2 When Transfer Credit is the Commodity, How do Institutions Remain Military Friendly and Not Give Away the Farm? Ed Trombley & Dana Howard Embry Riddle Aeronautical University, Worldwide Location: Forum West 1&2 (72 classroom)</p>	<p>M1.3 Sustainable IT and the Zero Waste Data Center Mitch Gans & Will Hill Florida State University Research Computing Center & FAMU-FSU College of Engineering Resilient Infrastructure & Disaster Response (RIDER) Center Location: Location: Legacy South 1 (72 classroom)</p>	<p>M1.4 The Rising Necessity of Credit Calculators Greg Baker DegreeSight Location: Legacy South 2 (84 classroom)</p>
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9:15 AM - 9:45 AM
 Networking/Refreshment Break -- Location: 2nd Floor Mezzanine

9:45 AM - 10:30 AM	<p>M2.1</p> <p>No more paper forms, let's go electronic!</p> <p>Dulce M. Beltran & Henry Cheng Florida International University</p> <p>Location: Legacy South 3 (48 classroom)</p>	<p>M2.2</p> <p>The Effortless Experience: How Can You Impact the Student Experience?</p> <p>Valerie Kisseloff & Angela Brill Embry Riddle Aeronautical University, Worldwide</p> <p>Location: Forum West 1&2 (72 classroom)</p>	<p>M2.3</p> <p>Overcoming Barriers to Student Success and Graduation: Knights Graduation & Grant Initiative</p> <p>Brian Boyd University of Central Florida</p> <p>Location: Location: Legacy South 1 (72 classroom)</p>	<p>M2.4</p> <p>Empower Students & Administrators With Unified Academic Operations</p> <p>Ben Chester Coursedog</p> <p>Location: Legacy South 2 (84 classroom)</p>
10:30 AM - 10:45 AM	Transition Break -- Location: 2nd Floor Mezzanine			
10:45 AM - 11:30 AM	<p>M3.1</p> <p>Are You The Leader You Wish You Had?</p> <p>Jackie Carter, AACRAO</p> <p>Location: Heroes Ballroom (250 crescent)</p>			
11:30 PM - 1:00 PM	Lunch on Your Own / Past President's Luncheon (Invitation Only)			

<p>1:00 PM - 1:45 PM</p>	<p>M4.1 You've Got a Friend in You - Strategies For How To Build Up When It's Easy To Tear Down James Silvers University of Florida Location: Legacy South 3 (48 classroom)*</p>	<p>M4.2 Don't Stop Believin': In Orientation Jessyca Thibault Caitlin Swan College of Central Florida Location: Forum West 1&2 (72 classroom)</p>	<p>M4.3 Student Engagement Super "Fans" Unite Joseph Madigan K.J. Moses Juliet Pacer Mongoose Research Location: Legacy South 1 (72 classroom)</p>	<p>M4.4 Revolutionize your Catalog, Curriculum, Scheduling and Registration/Advising Processes to become a Modern Campus Sara Nelson Modern Campus Location: Legacy South 2 (84 classroom)</p>
<p>1:45 PM - 2:15 PM</p>	<p>Networking/Refreshment Break -- Location: 2nd Floor Mezzanine</p>			

2:15PM - 3:00 PM	<p>M5.1 The Duct Tape in the Registrar's Toolbox: Self-Assessment and Professional Development to Hold Your Team Together</p> <p>Diana Hull & Ed Trombley University of Florida & Embry Riddle Aeronautical University, Worldwide</p> <p>Location: Legacy South 3 (48 classroom)</p>	<p>M5.2 FERPA</p> <p>Kim Barber Florida State University</p> <p>Location: Forum West 1&2 (72 classroom)</p>	<p>M5.3 4 Ways to Get More Diverse Students to Apply & Enroll in Your School</p> <p>Odell Bizzell NAMCA</p> <p>Location: Legacy South 2 (84 classroom)</p>	<p>M5.4 Winning Enrollment Strategies: Delight Re-admission and Dual Enrollment Applicants</p> <p>Larry Grey Mutara Inc.</p> <p>Location: Legacy South 2 (84 classroom)</p>
3:00 PM - 3:30 PM	Networking/Refreshment Break -- Location: 2nd Floor Mezzanine			

<p>3:30 PM - 4:15 PM</p>	<p>M6.1 Student Success and Data Informed Decision Making - One Year FACRAO Follow-Up</p> <p>Tobin Shorey & Aaron Thomas University of Florida</p> <p>Location: Legacy South 3 (48 classroom)</p>	<p>M6.2 Hello, Hello - How implementing empathy training makes a difference</p> <p>Mark Silk Florida State University</p> <p>Location: Forum West 1&2 (72 classroom)</p>	<p>M6.3 How to Reach, Motivate & Enroll More Students For Fall Registration</p> <p>Dan Curtis Motimatic</p> <p>Location: Legacy South 1 (72 classroom)</p>	<p>M6.4 Leading from Above and Below: Women in Technology and Education</p> <p>M.J. Caro & Helen Gonzalez Ellucian & Florida International University</p> <p>Location: Legacy South 2 (84 classroom)</p>
<p>4:15 PM - 8:00 PM</p>	<p>Dinner on Your Own - Sign up to join group at registration desk</p>			

Tuesday, June 6, 2023				
7:00 AM - 8:30 AM	Breakfast on Your Own			
8:00 AM - 5:00 PM	Registration Counter Open -- Location: 2nd Floor Mezzanine			
8:00 AM - 8:30 AM	Vendor Showcase - Location: The Recharge Café Visit with the Vendors and Learn about what they have to offer you and your institution			
8:30 AM - 4:00 PM	Exhibitor Area Open -- Location: 2nd Floor Mezzanine			
8:30 AM - 9:15 AM	<p>T1.1 9,720 Students in 24 Hours: Degree Certification at UF</p> <p>Brook McNeill & Corrin Fleming University of Florida</p> <p>Location: Legacy South 3 (48 Classroom)</p>	<p>T1.2 Experiences and Strategies During Extreme Registration</p> <p>Pablo Martinez Diente, Ph.D. The American University of Afghanistan</p> <p>Location: Forum West 1&2 (72 classroom)</p>	<p>T1.3 Using Process Automation to Elevate the Student Experience</p> <p>Greg Allworth & Holly Hayworth ProcessMaker</p> <p>Location: Legacy South 1 (72 classroom)*</p>	<p>T1.4 Paradigm Diplomas, Done Right: A Comprehensive Credentialing Solution</p> <p>Shawn Owen Paradigm</p> <p>Location: Legacy South 2 (84 classroom)</p>
9:15 AM - 9:45 AM	Networking/Refreshment Break -- Location: 2nd Floor Mezzanine			

9:45 AM - 10:30 AM	<p style="text-align: center;">T2.1 Plenary Session</p> <p style="text-align: center;">AACRAO Legislative Update</p> <p style="text-align: center;">Jackie Carter, AACRAO</p> <p style="text-align: center;">Location: Heroes Ballroom (250 crescent)</p>			
10:30 AM - 10:45 AM	Transition Break -- Location: 2nd Floor Mezzanine			
10:45 AM - 11:30 AM	<p style="text-align: center;">T3.1 FloridaShines Reverse Transfer Portal</p> <p style="text-align: center;">Sarah Anderson & Dr. John Opper Florida Virtual Campus</p> <p style="text-align: center;">Location: Legacy South 3 (48 classroom)</p>	<p style="text-align: center;">T3.2 The Role of Financial Aid in Enrollment Management</p> <p style="text-align: center;">Arminta Johson Lake-Sumter State College</p> <p style="text-align: center;">Location: Forum West 1&2 (72 classroom)</p>	<p style="text-align: center;">T3.3 Revolutionize Your Transcript Processing with Intelligent Automation</p> <p style="text-align: center;">Brittany Leclerc Shamrock Solutions</p> <p style="text-align: center;">Location: Legacy South 1 (72 classroom)</p>	<p style="text-align: center;">T3.4 Florida College System Update</p> <p style="text-align: center;">Shanna Autry FLDOE</p> <p style="text-align: center;">Location: Legacy South 2 (84 classroom)</p>
11:30 PM - 1:00 PM	Lunch on Your Own			

<p>1:00 PM - 1:45 PM</p>	<p>T4.1 First Comes Networking, Then Comes Recruitment</p> <p>Marissa Brown College of Central Florida</p> <p>Location: Legacy South 3 (48 classroom)</p>	<p>T4.2 Clearinghouse's NextGen Transcript Solutions</p> <p>Shan Evans National Student Clearinghouse</p> <p>Location: Forum West 1&2 (72 classroom)</p>	<p>T4.3 Optimize student service delivery with WaitWell's queue management and workflow solution</p> <p>Sarah Dyack WaitWell</p> <p>Location: Legacy South 1 (72 classroom)</p>	<p>T4.4 Updates with Federal Financial Aid (FAFSA Simplification)</p> <p>Alicia Keaton University of Central Florida</p> <p>Location: Legacy South 2 (84 classroom)</p>
<p>1:45 PM - 2:15 PM</p>	<p>Networking Break -- Location: 2nd Floor Mezzanine</p>			
<p>2:15 PM - 3:15 PM</p>	<p>T5.1 Plenary Session</p> <p>Jay Galbraith, Vice President for Public Affairs and Advancement Valencia College</p> <p>Location: Heroes Ballroom (250 crescent)</p>			
<p>3:15 PM - 3:45 PM</p>	<p>Networking/Refreshment Break -- Location: 2nd Floor Mezzanine</p>			

3:45 PM - 4:30 PM	<p style="text-align: center;">T6.1</p> <p style="text-align: center;">Unleash the Power of Your Student Employees!</p> <p style="text-align: center;">Jimmy Sherman Embry-Riddle Aeronautical University</p> <p style="text-align: center;">Location: Legacy South 3 (48 classroom)</p>	<p style="text-align: center;">T6.2</p> <p style="text-align: center;">Promoting Diversity, Equity, and Inclusion through the Modern Catalog</p> <p style="text-align: center;">Craig Canfield CourseLeaf</p> <p style="text-align: center;">Location: Forum West 1&2 (72 classroom)</p>	<p style="text-align: center;">T6.3</p> <p style="text-align: center;">Down the Funnel: An Intro to Admissions Counseling</p> <p style="text-align: center;">Greg Baker & David Cook (DegreeSight)</p> <p style="text-align: center;">Location: Legacy South 1 (72 classroom)</p>	<p style="text-align: center;">T6.4</p> <p style="text-align: center;">Vision Quest: Taking on Recruitment One Peg At A Time!</p> <p style="text-align: center;">Chris Bibbo Pasco-Hernando State College</p> <p style="text-align: center;">Location: Legacy South 2 (84 classroom)</p>
6:00 PM - 9:30 PM	<p>The Big Event - Heroes Ballroom</p>			

Wednesday, June 7, 2023				
7:00 AM - 8:30 AM	Breakfast on Your Own			
8:00 AM - 5:00 PM	Registration Counter Open -- Location: 2nd Floor Mezzanine			
8:00 AM - 8:30 AM	Vendor Showcase - Location: The Recharge Café Visit with the Vendors and Learn about what they have to offer you and			
8:30 AM - 12:00 PM	Exhibitor Area Open -- Location: 2nd Floor Mezzanine			
8:30 AM - 9:30 AM	W1.1 ERP ROUNDTABLE Ellucian/Banner Location: Legacy South 3 (48 classroom)	W1.2 ERP ROUNDTABLE Peoplesoft Location: Forum West 1&2 (72 classroom)	W1.3 ERP ROUNDTABLE Workday Location: Legacy South 1 (72 classroom)	W1.4 ERP ROUNDTABLE All Others Location: Legacy South 2 (84 classroom)
9:30 AM - 10:00 AM	Refreshment Break -- Location: 2nd Floor Mezzanine			
10:00 AM - 11:15 AM	W2.1 ROUNDTABLE ADMISSIONS Location: Legacy South 3 (48 classroom)	W2.2 STATE RESIDENCY COMMITTEE MEETING Location: Forum West 1&2 (72 classroom)	W2.3 ROUNDTABLE REGISTRAR Location: Legacy South 1 (72 classroom)	W2.4 ROUNDTABLE IT Location: Legacy South 2 (84 classroom)
11:15 AM - 11:30 AM	Transition Break -- Location: 2nd Floor Mezzanine			

<p>11:30 PM - 1:30 PM</p>	<p style="text-align: center;">W3.1 Closing speaker - Jackie Carter, AACRAO FACRAO Annual Business Meeting & Combined FACRAO/FCRAO Luncheon</p> <p style="text-align: center;">Location: Heroes Ballroom</p>
<p>1:30 PM - 2:00 PM</p>	<p style="text-align: center;">Break on Your Own</p>
<p>2:00 PM - 3:00 PM</p>	<p style="text-align: center;">W4.1 FCS/SUS Joint Programming: Hot Topics</p> <p style="text-align: center;">Location: Legacy South 2 (84 classroom)</p>
<p>3:00 PM - 3:30 PM</p>	<p style="text-align: center;">Break</p>
<p>3:30 PM - 5:00 PM</p>	<p style="text-align: center;">W5.1 FCS/SUS Joint Programming: Hot Topics</p> <p style="text-align: center;">Location: Legacy South 2 (84 classroom)</p>
<p>5:00 PM - 8:00 PM</p>	<p style="text-align: center;">Dinner on Your Own</p>

Thursday, June 8, 2023		
7:30 AM - 9:00 AM	Registration Counter Open -- Location: 2nd Floor Mezzanine	
8:00 AM - 9:00 AM	FCRAO/SUS BUFFET BREAKFAST: Heroes Ballroom	
9:00 AM - 11:15 AM	<p>TH1.1 FCRAO Programming</p> <p>Location: Legacy South 2 (72 classroom)</p>	<p>TH1.2 SUS Programming</p> <p>NOTE: 9:00 AM - 11:15 AM</p> <p>Location: Heroes Ballroom (100 crescent)</p>
11:15 AM - 11:30 AM	Break	
11:30 AM - 1:00 PM	<p>TH2.1 FCRAO Programming: Annual Business Meeting, Bylaws, Votes, New Committee Members, CSA Updates, Closing Session, etc.</p> <p>Location: Legacy South 2 (72 classroom)</p>	<p>TH2.2 SUS Programming</p> <p>NOTE: 11:30 AM - 12:30 PM</p> <p>Location: Heroes Ballroom (100 crescent)</p>
1:00 PM	FCRAO / SUS Meetings Close	